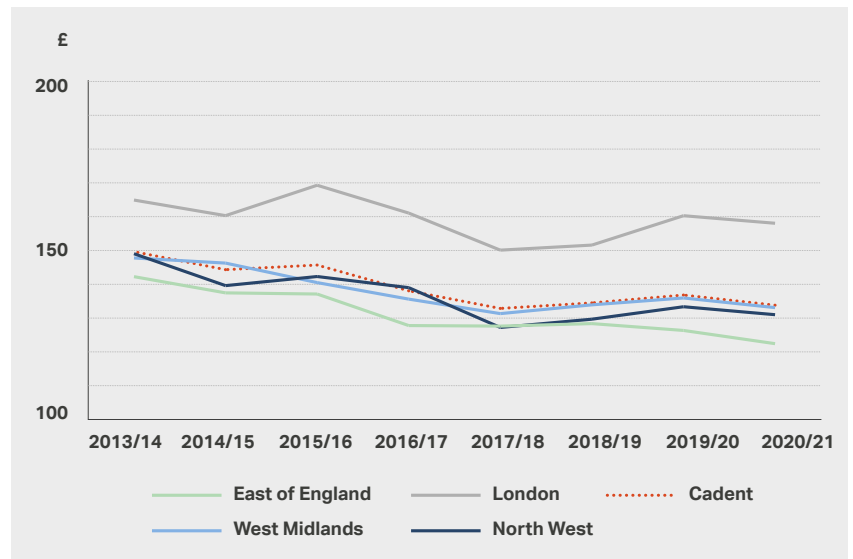
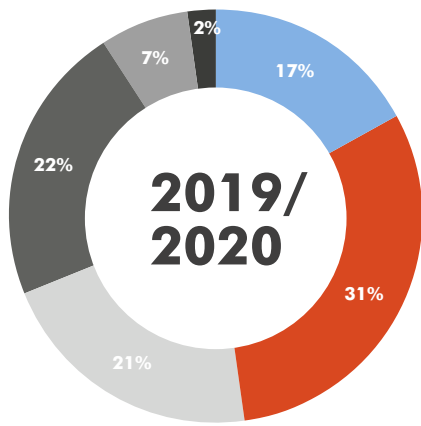


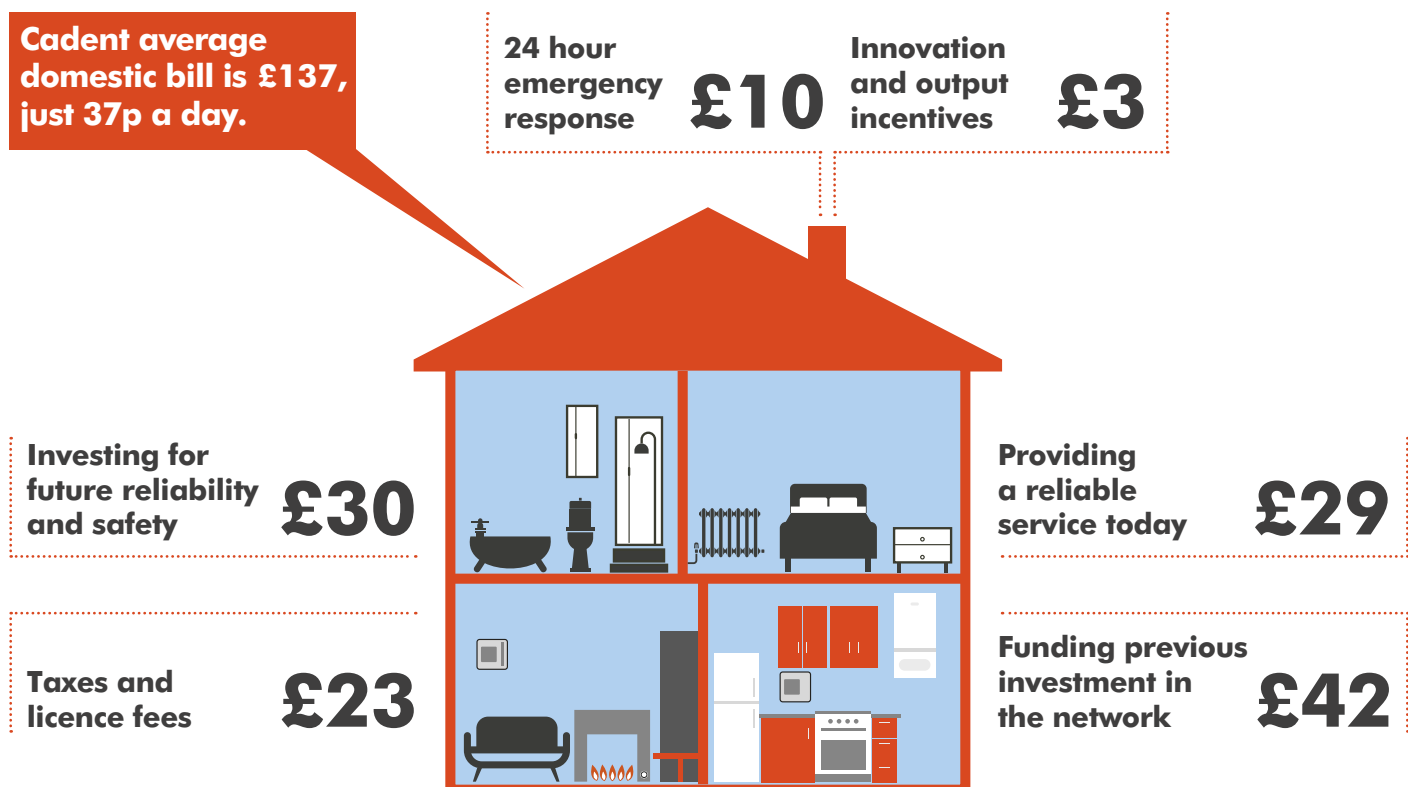
Average domestic bill breakdown Average domestic bill – 2019/20 prices

Overall, we anticipate that our contribution to average domestic energy bills will reduce by £16 per annum in real terms across RII0 GD-1.



Taxes and licence fees	Funding previous investment in the network	Providing a reliable service today	Investing for future reliability and safety	24 hour emergency response	Innovation and output incentives
Taxes and business rates paid to central and local government. Also includes the licence fee for industry regulation	Repaying the costs of past investments to construct today's network, like a mortgage	Operating and maintaining equipment to transport gas to you safely and reliably	Replacement of old assets and extensions to the network to meet future needs	Taking your calls, attending gas emergencies and making safe	Innovation and incentive reward for improving customer experience and reducing carbon emissions

Cadent customer bill breakdown 2019/20



Customer bill breakdown 2019/20 – East of England



Average domestic domestic bill is £126, just 35p a day.

24 hour emergency response **£10**

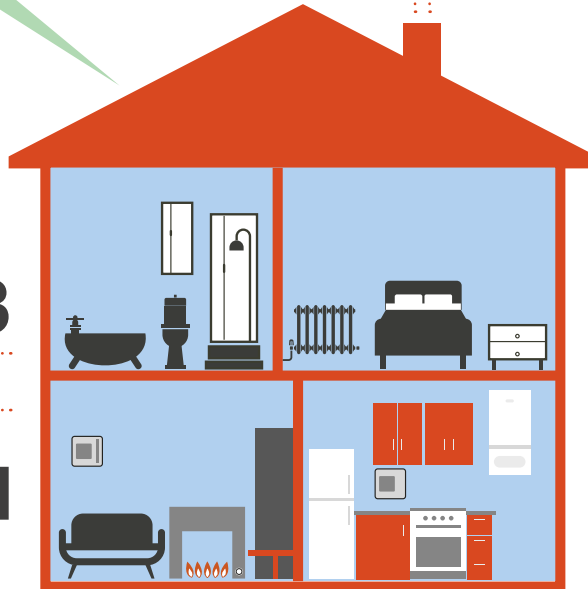
Innovation and output incentives **£3**

Investing for future reliability and safety **£23**

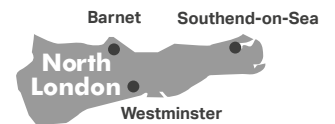
Providing a reliable service today **£28**

Taxes and licence fees **£21**

Funding previous investment in the network **£41**



Customer bill breakdown 2019/20 – London



Average domestic domestic bill is £160, just 44p a day.

24 hour emergency response **£14**

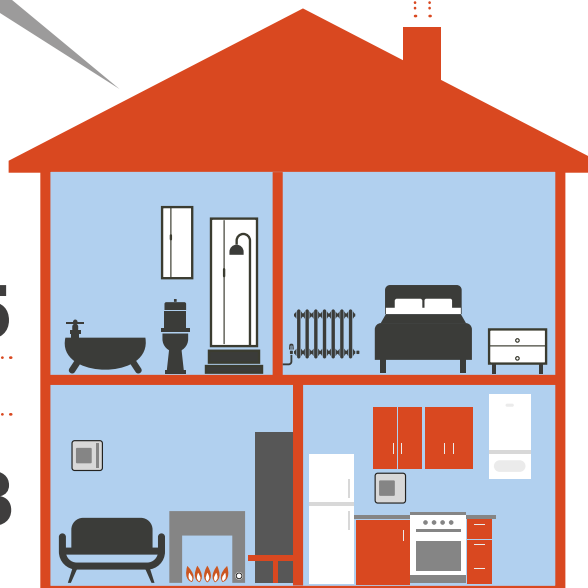
Innovation and output incentives **£3**

Investing for future reliability and safety **£35**

Providing a reliable service today **£32**

Taxes and licence fees **£28**

Funding previous investment in the network **£47**



Customer bill breakdown 2019/20 – North West



Average domestic domestic bill is £133, just 37p a day.

24 hour emergency response **£9**

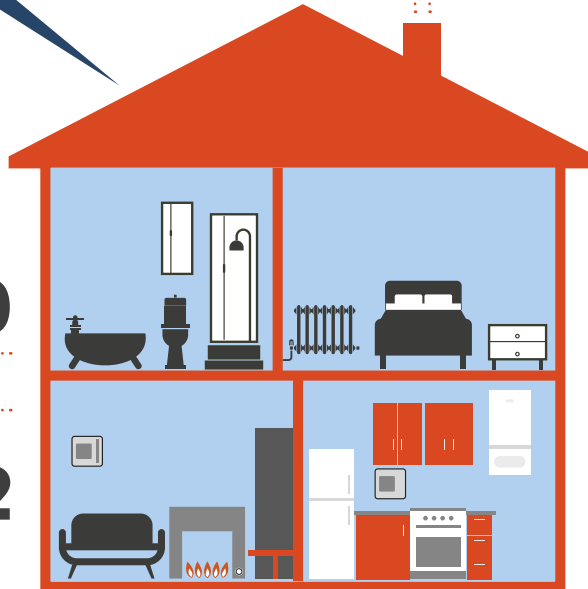
Innovation and output incentives **£3**

Investing for future reliability and safety **£30**

Providing a reliable service today **£28**

Taxes and licence fees **£22**

Funding previous investment in the network **£41**



Customer bill breakdown 2019/20 – West Midlands



Average domestic domestic bill is £136, just 37p a day.

24 hour emergency response **£9**

Innovation and output incentives **£2**

Investing for future reliability and safety **£36**

Providing a reliable service today **£28**

Taxes and licence fees **£22**

Funding previous investment in the network **£40**

