

Job Completion Report

Address: MS JENNY DUNLOP
CLAIMS SOLUTION GROUP
WEST KIRBY
99-101
WIRRAL CH48 0RB

Date Attended: 10 November 2023

Job reference number: 1006901354

Graham (Pay No: 60001194) attended your property today because:

Safety Check - Dead/Live

We Found:

Gas to property (live service)

What did we do:

Carried out pressure test

What do you need to do:

There is nothing you need to do

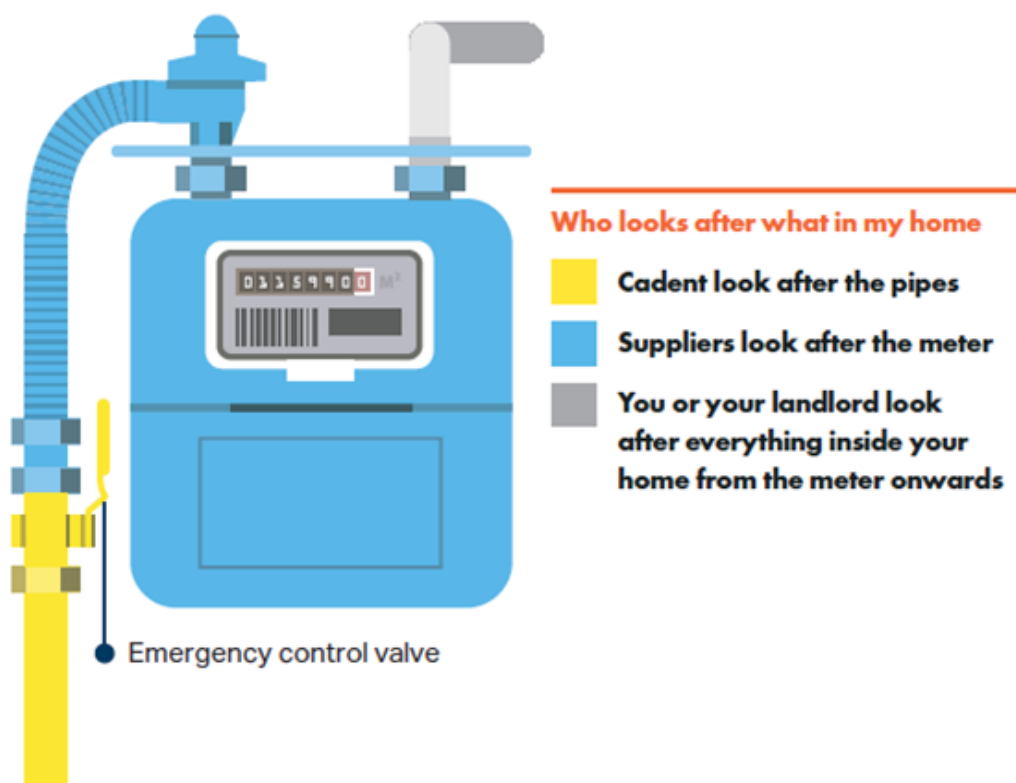
Pressure drop on arrival: mbar

Your pipework/appliance may have been disconnected for your safety due to the installation failing a tightness test due to a pressure drop. We have a zero tolerance for pressure drops when a gas smell is reported, as is industry standard. If the pressure drop is within set tolerances and there is no smell of gas, a Gas Safe Registered Installer may be able to restore your supply.

We've visited you today because you, or someone in your street, has called the gas emergency number.

Like most emergency services our responsibility is to keep you, your family, home or business safe. But this doesn't always mean that we can fix the problem...

If your car breaks down, you may call a roadside assistance company to tow your vehicle home, but it will be a mechanic in a garage who fixes the problem. In the same way, we will do what's needed to ensure you and your family are safe, but you may need to phone a gas safe engineer, your landlord or gas supplier to permanently fix the problem.



Further useful information

Do you need help finding a Gas Safe Registered Installer?

You can contact 0800 408 5500 or visit <https://www.gassaferegister.co.uk/> where you will be able to find a GSRI local to you.

Do you need a new connection or gas meter relocating?

You can contact our connections team on 0800 0745 788 or visit <https://cadentgas.com/services/household-customer/new-connections> to find out more.

Unsure on who your gas supplier is?

Use the Meter Point Administration's online search tool <https://www.findmysupplier.energy/> to find out who supplies your gas or call the Meter Point Administration Service on 0870 608 1524. (This call will cost 7p per minute plus your company's access charge).

Visit our video hub to find out more ... <https://cadentgas.com/help-advice/video-hub>

Do you or someone you know need further support? Find out about the Priority Services Register here...
<https://cadentgas.com/help-advice/supporting-our-customers/priority-services-register>